

Terms & Conditions

Oosterhout, March 29th 2024

1. Applicability

- a. The following terms and conditions are applicable to all downloadable Training Materials and all Online Lessons provided by TaalMaartje and apply to Students from the moment they book (through the website, by e-mail or by phone) or Person(s) who download(s) the Training Materials.

2. Fees and payment

- a. Fees apply as indicated on the website for the selected Online Lesson and must be paid in full before the start of the Online Lesson via bank transfer.
- b. All fees are in Euro.
- c. As soon as the payment is in, the Online Lesson is booked.

3. Online Lessons

- a. All Lessons of TaalMaartje take place online. The Student is expected to have the video and audio conferencing tool, as instructed by TaalMaartje, installed on their personal computer or other device and is expected to have the basic computer skills required to participate in online courses.
- b. The Student needs to be able to speak English and have completed secondary education in their country of origin.
- c. TaalMaartje has no obligation to compensate for any missed Lessons.

4. Cancellation by the Student

- a. The cancellation of an Online Lesson is fully refundable up to 48 hours before the Online Lesson takes place.
- b. 50% of the total Online Lesson fee will be charged in case an Online Lesson is canceled within 48 hours before the Online Lesson is due to take place.

5. Cancellation by TaalMaartje

- a. If the teacher of TaalMaartje needs to cancel one or more Online Lessons due to unforeseen circumstances, she will do her best to reschedule the Lesson(s). If this is not possible, the Student is entitled to a refund of the missed Lesson(s).

6. Confidentiality

- a. TaalMaartje respects the privacy of its Students and will observe confidentiality with regard to all information obtained during the course or Lesson.
- b. Information about Students will only be used for communication concerning enrollment, the Lesson(s) the Student has booked, payment, and special offers regarding Lessons that may be of the Student's interest.
- c. See our privacy policy for more information about how TaalMaartje processes the Student's personal data.

7. Liability

- a. The Student is responsible for registering for the appropriate Online Lesson, and the Student is responsible to invest the time needed to achieve the intended learning goals. TaalMaartje can not be held accountable for not achieving any intended learning goals.

- b. TaalMaartje is not responsible for any errors or failures in relation to the Student's ability to access an Online Lesson, including internet outage, connectivity issues, a computer breakdown or any other event of force majeure.
- c. By accepting the general terms and conditions, the Student agrees that:
 - his/her login details for the Online Lesson may not be shared. It is a private Online Lesson, intended for one Student only. Sharing these details with others may lead to the cancellation of the Online Lesson and there will be no refund
 - he/she is responsible to check that the computer and internet service being used to access the Online Lesson is compatible with the minimum specification requirements that Google Meet requires

8. Copyright

- a. All Training Materials developed by TaalMaartje are intended for personal educational use only and are subject to copyright.
- b. It is not permitted to copy or publish any of the Training Materials without the explicit consent of TaalMaartje.